



# Welcome Beatle Fans!!!

## **READ THIS BEFORE YOU BOOK**

### ***A Splendid Time is Guarantee for All!***

You are reading our **Welcome!** Document. It provides you with **VERY IMPORTANT INFORMATION** regarding the booking process as well as additional information for The Beatles Pilgrimage Tour. We strongly encourage you to read the entire document before submitting your reservation form.

***The Beatles Pilgrimage Tour is also referred to as “The Beatles Tour” and “The Tour Within this document***

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### **WHO WE ARE**

**Managing Entity of the Beatles Pilgrimage Tour:** Shibbs Consulting, Inc.

#### **Executive Staff**

- Sue Hibbs, Tour Director and Host [sue@beatletour.com](mailto:sue@beatletour.com)
- Tony Maddalone, Tour Founder [tony@beatletour.com](mailto:tony@beatletour.com)
- Mike Phelps, Tour Associate [mike@beatletour.com](mailto:mike@beatletour.com)

**Email:** [RollUp@BeatleTour.com](mailto:RollUp@BeatleTour.com)

**Phone/Text** +1-501-804-1716

**Message us using** [Facebook Messenger](#)

#### **Business Mailing Address**

11610 Pleasant Ridge Road Suite 103 Little Rock, AR 72223 USA

If you have any questions about the **Beatles Pilgrimage Tour**, please [contact us](#).

### **ADDITIONAL TOUR DOCUMENTS TO EXPECT**

- **The Beatles Pilgrimage Tour ‘Travel & Tour Survival Guide’.** This document provides information about travel to the UK and general information about The Beatles Tour and what to expect on the tour. You will receive this document after your deposit is paid.
- **Confirmed Beatles Tour Itinerary.** This document will be emailed to you no later than 30 days prior to the tour’s start date and contains, the final, confirmed tour schedule as well as important information specific to your tour dates
- **Menu options** for meals included with the tour package. These are typically sent along with the *Confirmed Beatles Tour Itinerary*.

## TOUR REQUIREMENTS: ENTRANCE TO THE UK

- **It is YOUR RESPONSIBILITY to ensure you can gain access to and depart from the UK.** For US Citizens, you must have a valid US Passport **which expires later than six months from your arrival date to the UK.** Whether you are a US citizen or not, you are responsible for obtaining the proper authorization and travel documents to enter the UK.
- **NEW! Beginning in January of 2025, in order to enter the United Kingdom, US Citizens must have a UK ETA.** ETA stands for "Electronic Travel Authorization" and is a digital permission required by most international visitors - including all fans (and guides and guests) on your Beatletour.
- **IF YOU DO NOT HAVE A UK ETA, YOU WILL BE TURNED AWAY AT YOUR ARRIVAL AIRPORT regardless of whether you have a valid passport.**
- **Applying for a UKA ETA:** If you don't already have a UK ETA, it is recommended that you apply for one at least several weeks before your tour departure date. The cost is about USD 13 and requires you to upload a copy of your passport and a photo. The ETA is good for 2 years.

Complete information about the UK ETA and a link to where you can file for the ETA is [here](#)

- [Gov.UK](#) is the official source for current information about entering the UK
- [US Dept of State](#) For US Dept of State and accurate information about US Passports

## ABOUT TOUR PHYSICAL REQUIREMENTS & LUGGAGE

**There is moderate walking during the tour:** At a few Beatles locations, you must be able to walk, at an easy but consistent pace, for ½ mile with limited rest. Additionally, a few sites have approximately 8-10 steps which you must ascend and/or descend. If you feel walking may be a challenge for you, please let us know and we will do our best to accommodate you. If you do have frequent or chronic issues walking, we urge you to have a traveling companion. We have limited staff support during our tours and cannot dedicate time to an individual fan.

**About Luggage:** We ask you limit your luggage to one 'check in' bag, one 'carry on' bag and one personal carry item i.e., briefcase or tote bag. You must be able to carry your baggage for short distances such as exiting the coach to the hotel lobby. **We strongly recommend you use wheeled baggage**

## ABOUT AIR & OTHER TRAVEL SERVICES

### ALL BEATLE TOUR PACKAGES ARE SOLD AS LAND PACKAGES.

*Flights to and from the UK are NOT included in your Land Package.*

- **If you book your own flights**, please visit your airline's website for baggage rules - please be sure you are referencing 'international' flights baggage rules as they are much more generous than 'domestic' flight baggage rules.
- **Most International Flights Are Overnight Flights: Meaning that you will usually depart your home city the day before the tour starts.** Example... If Beatles Tour start date is June 18, then you will most likely depart late afternoon or evening on June 17<sup>th</sup>. **Book your flights accordingly!!!**
- **REMEMBER**—Unless you have additional travel planned, book your air travel to **arrive London Heathrow or London Gatwick Airport** and to **depart Manchester Airport** and we will take care of the rest.
- **More tips on booking flights...** [click here](#)

***We strongly recommend that you depart from Manchester Airport as returning to London from Liverpool for a return flight cannot be done in one day and can result in unnecessary expense***

## INBOUND AND OUTBOUND CAR SERVICE & EXTRA NIGHTS IN LONDON PRIOR TO YOUR TOUR START DATE

**Inbound car service** from London Heathrow or Gatwick Airports to our Beatle Tour London hotel is optional and available for an additional cost and is listed on the Tour booking form.

**Outbound transportation** from Liverpool to Manchester Airport on tour departure day is included in your tour package. If you have additional travel plans that include other airports or departure days, transportation service is not included in your tour package.

**Extra hotel nights in London.** We have a very full Beatles itinerary with little time for additional sightseeing. If you wish to add on a few extra days before the Beatle Tour begins, you can request extra, early arrival nights at our Tour hotel. This can be done on your reservation form in We Travel. Extra nights are subject to availability. Book early, we may be able to save your money.

**Please be aware if you book additional days in our Tour hotel, you must book through us to utilize our inbound car service.** If you choose another hotel, we cannot provide inbound car service as it becomes unmanageable. For example: the Beatle Tour start date is June 30<sup>th</sup>, you decide to arrive in London June 27<sup>th</sup> for extra time in London. You use your reward points and book your first three nights at the Marriott. In this case, we will NOT book your inbound London arrival airport ride to the Marriott. Conversely, if you book your hotel through us for the early arrival nights [you can do this on the reservation form] you can book your inbound airport transportation at our discounted rate.

If you wish to extend your stay in London for sightseeing, we strongly recommend you do so **PRIOR** to the start of the Beatles Tour and plan your return flight from Manchester Airport.

**Returning to London from Liverpool for a return flight cannot be done in one day and can result in unnecessary expense.**

**WE STRONGLY RECOMMEND TRAVEL INSURANCE. IT IS A SMALL PRICE TO PAY FOR PEACE OF MIND IN THE EVENT OF THE UNEXPECTED. We do not endorse any vendor however below are a few that fans have used:**

[Berkshire Hathaway](#)   [Travelex Insurance](#)   [Allianz Travel Insurance](#)

[Travel Guard](#)

## BOOKING YOUR TOUR THROUGH OUR WEBSITE

**About our Tour Itinerary:** Each tour we offer includes the same, standard ['FanVenture' itinerary](#). For example, we will not add any special John Lennon locations or events to the itinerary though it is the 'Lennon Birthday Tour'. We may recognize the occasion with a 'nod' to John and perhaps a toast. Our standard itinerary was developed over the years and is time tested to delight both the connoisseur as well as the more casual Beatle fans.

**Deposit Required:** Securing your booking requires a deposit (the Deposit amount for your tour is specified in the booking system). **NOTE:** You cannot split your Deposit payment between two credit cards, however, you can do so for later payments

**Our Payment Plan:** After your deposit, there are 2 additional payments due dates in our payment plan.

1. **Payment 1**, 50% of the total tour package is due 4 months (120 days) prior to the tour start date.
2. **Payment 2**, the total remaining balance of your tour package is due 3 months (90 days) prior to the tour start date.

## WHEN YOU ARE READY [CLICK HERE](#) TO BOOK ONLINE

**IMPORTANT PLEASE! ONLY BOOK ONE ROOM PER BOOKING.** If there are additional fans in your travel party, there is a field on the booking form to identify them.

Once you click on the tour you wish to book, you are taken to our **Booking & Payment system powered by WeTravel.com**. Once payment has been made in the system, your booking is confirmed and you will be assigned a WeTravel account, allowing you to go back and edit your complete billing information at a later time.

**Booking Room Options:** On the start page, you can select from the below options:

- **2 Fans in one Hotel room with 2 twin beds OR**
- **2 Fans in one hotel room with one [Queen] sized bed OR**
- **One fan in hotel room in a double bed. One hotel [Single vs. Twin beds].**
- Also on the booking start page: **Booking Inbound Car Service and Additional Nights in London Prior to Your Tour Start Date.** You can also return to enter or update this information up until 60 days prior to your tour.
- **NOTE:** when entering your booking for **Additional Nights in London Prior to the Tour or Inbound Car Service** - **PLEASE...** make one entry for each booking for Participant #1 only. Your selection will apply to the entire booking. If INBOUND car services selection and/or added, extra night selections are different for each fan in your group, please create a separate tour booking for each fan.
- **Personal Information Detail:** Once the booking selection is made, you will be taken to the next page in the system –where you will enter your personal information and complete booking details.

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**REMINDER - You must confirm your booking [pay your deposit] otherwise the information you entered in our booking system will not be saved.**

## REFUND POLICY

**After Deposit: Deposit Payments made to confirm your tour booking are non-refundable.**

You may switch to another tour date in the current or following year **depending on availability.**

There is a \$150. fee to change dates and to move your deposit payment to the new tour date.

Changes to tour dates are permitted only prior to the Payment 2 due date. If you wish to change tour dates after the Payment 2 due date, you will forfeit your Deposit.

**Payment 1 is due 4 months (120 days) prior to your tour's start date.** Once Payment 1 is made, if you cancel your tour, 20% [less deposit payment] becomes non-refundable.

**Payment 2 is due 3 months (90 days) prior to your tour's start date.** Once Payment 2 is made, it becomes non-refundable. Any refund is at the discretion of Shibbs Consulting Inc.

**Reminder!!! By submitting the Beatle Tour Reservation Form, and/or paying making your deposit payment, you and all in your travel party agree to our Waiver and Release of Liability Form as well as notice of tour restrictions, terms & conditions.**

**Scroll to the bottom of this document to read the Waiver & Release of Liability Form**

If you have any questions about **The Beatles Pilgrimage Tour**, please [contact us](#)

### Travel and Air Tips

- ✓ Make two copies of your passport (the page with your picture) and keep one on you and the other in your baggage.
- ✓ DO NOT LOSE YOUR PASSPORT. KEEP IT IN A SECURE PLACE, EVEN IF THAT IS NOT ON YOUR PERSON (i.e. HOTEL SAFE). In the event your passport is lost, let us know and we will direct you to the US Embassy in London. However, a Beatle Tour Host will not be available to escort you to the embassy. **DO NOT LOSE YOUR PASSPORT!!!**
- ✓ Electronic Equipment & Travel - If your camera's battery charger (and such) has a little box between the wall plug and the device plug AND the box voltage range says '110-220 volt' on the label, then all you need is a cheap little plug adapter. Check the manufacturer's instructions to avoid purchasing a costly transformer... you don't need it.
- ✓ All sharp objects (scissors, nail clippers, pocketknives, etc.) should be in your bag that you will check. DO NOT ATTEMPT TO CARRY THESE ITEMS ONTO THE PLANE.
- ✓ Wear easy slip on/off shoes during air travel.
- ✓ Try to get some sleep on the plane to the UK. It will help you make the time adjustment.
- ✓ Drink plenty of fluids during your flight.
- ✓ Do not leave your baggage unattended AT ANY TIME. Keeping it in the overhead compartment on the plane is OK.
- ✓ If you have a connection flight, do not waste time between flights. Go directly to the gate of your next scheduled flight and check in [if necessary]. THEN, depending on time, you can visit duty free shops and other places to spend your money at the airport.
- ✓ Remember, your first day will frazzle you. Nap but don't go for a night's sleep. Push the day to about 10:00-11:00pm before you go for a night's sleep. This will help you adjust to the time differences. Drink plenty of water!!!
- ✓ Your flight could get into London very early, and your hotel room may not be ready when you arrive. The hotel staff will do all they can to get you checked in as early as possible. However, you can't rely on early check in, you may have to wait until 3pm [please check this time upon arrival]. You can either find a comfy place in the lobby/bar area for a snooze or check your bags at the hotel and take a walk around London. You are a short walk to many popular London attractions. We will provide you with some suggestions and maps/directions to get there.

### Money and Spending Tips

- ✓ It will cost you about \$1.30 to buy one GB pound. Use ATMs as your best bet to obtain local currency and withdraw money as you need it [is our recommendation]. **Most shops & services accept major credit cards.**

- ✓ Be conscious of your spending. You tend to think as if you are spending dollars. You are spending pounds. Check the current exchange rate and... Spend wisely!
- ✓ The Hard Days Night Hotel offers safes in each room.

### **Cultural & Social Tips**

- ✓ Liverpool and London are two very different cities. Liverpool is England; London is London (you'll see what we mean). Generally, Liverpool people are wonderful and very nice, whereas in London, not quite as much and is a city of diversity. Take extra care whilst in London. Guard your personal belongings. Some of the central London areas we will be visiting are known for pickpockets. Just use caution, be alert and all will be well. Ladies, always mind your handbags while traveling throughout the city. Carry them in front of you. In over 20 years, we haven't had a single incident, we want to maintain our record.
- ✓ Remember – traffic flows in the opposite direction than in the U.S. Make a habit to always look BOTH ways. This is especially true in London where cars are driven fast, and the drivers have little pity for pedestrians.
- ✓ The metric system is used in the UK – grams for weight, meters for distance, etc. The exception is pints for beer in the pub.
- ✓ **British terms you should know:** 'till' = cash register; 'fag' = cigarette; 'mate' = friend; 'cheers' and 'ta' = thank you; 'bloody hell' is not nice to say in public but is OK in a pub; it is OK to call the opposite sex 'luv' but not the same sex; 'quid' or 'quinnie' = pound (money) as 'buck' is used in US; 'lorry' = a truck; 'the loo' = the toilet; a 'Yank' = US citizen. [Here](#) is a full list of helpful British terms

### **Hotel & Dining Tips**

- ✓ Our London and Liverpool Hotels have WiFi – the speed is adequate for email, texts and uploading photos and documents. It is often not adequate for viewing or uploading movies or videos.
- ✓ We noticed many of the hotels (for whatever reason) do not provide washcloths. If you like using washcloths, bring a few along. You can also purchase them at Boots Pharmacy in the UK.
- ✓ Hair dryers are also available in your rooms.
- ✓ Our London and Liverpool Hotels have restaurants and bars. And there are dining establishments nearby at all prices and for a variety of tastes. Our Survival Guide includes our suggestions.
- ✓ There is tea, coffee, and a kettle in hotel rooms. Sometimes they are hidden in a cabinet.
- ✓ We will dine in a few pubs. Over the years, pubs have added quality meals that you will enjoy. When we dine in a pub most likely have table service however, some pubs have a 'procedure' where you order at the pub, purchase a drink then wait for you meal to be brought to your table. ✓ OUR COACH THAT WILL TAKE US TO LIVERPOOL HAS A LOO!!! (TOILET)

If you have any questions about The Beatles Pilgrimage Tour, please [Contact US](#)



**Reminder!!! By submitting the Beatle Tour Reservation Form, and/or paying your deposit, you and all in your travel party agree to our Waiver and Release of Liability Form as well as notice of tour restrictions, terms & conditions. If you have any questions or concerns, please [contact us](#)**

Revised February 2019

THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone

## **WAIVER AND RELEASE OF LIABILITY FORM**

I HEREBY ASSUME ALL OF THE RISKS OF PARTICIPATING IN ANY/ALL ACTIVITIES ASSOCIATED WITH THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone including but not limited to risks that may arise from negligence or carelessness on the part of Madd Dog Productions, LLC and Tony Maddalone, the persons or entities being released, from dangerous or defective equipment or property owned, maintained, or controlled by them or their agents and associates, or because of their possible liability.

I certify that I am physically and mentally able to participate in the Beatles Pilgrimage Tour activity, and have not been advised to not participate by a qualified medical professional. I certify that there are no health-related reasons or problems which preclude my participation on this tour.

I acknowledge that this Accident Waiver and Release of Liability Form will be used by THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone and entities associated with the Beatles Pilgrimage Tour in which I may participate, and that it will govern my actions and responsibilities while participating on these activities.

My participation in THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone affirms I take action for myself, my executors, heirs, next of kin, successors and assigns as follows:

(A) I WAIVE, RELEASE, AND DISCHARGE from any and all liability, including but not limited to, liability arising from the negligence or fault of Madd Dog Productions, LLC and Tony Maddalone and any other entities or persons released, for my death, disability, personal injury, property damage, property theft, or actions of any kind which may hereafter occur to me including my traveling to and from and participating in THE BEATLES PILGRIMAGE TOUR, THE FOLLOWING ENTITIES OR PERSONS: Madd Dog Productions, LLC and Tony Maddalone and/or their directors, officers, employees, volunteers, representatives, associates and agents, and the activity holders, sponsors, and volunteers;

(B) I agree to INDEMNIFY, HOLD HARMLESS, AND PROMISE NOT TO SUE the Beatles Pilgrimage Tour, Madd Dog Productions, LLC and Tony Maddalone, entities or persons mentioned in this paragraph from any and all liabilities or claims made as a result of my participation in this activity, whether caused by the negligence of release or otherwise.

I acknowledge and agree that THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone and their representatives are NOT responsible for the errors, omissions, acts, or failures to act of any party or entity conducting a specific activity on their behalf.

I acknowledge that this activity may involve risk, which include, but are not limited to, personal injuries including those caused by terrain, facilities, temperature, weather, condition of participants, equipment, vehicular traffic, lack of hydration, and actions of other people including, but not limited to, participants, volunteers, monitors, and/or producers of the activity. The risks also include loss and theft of

personal property. These risks are not only inherent to participants but are also present for employees and agents.

I hereby consent to receive medical treatment which may be deemed advisable in the event of injury, accident, and/or illness during this activity.

I agree to bear the costs of any injury or damage that I may cause or suffer while participating in this activity.

I understand while participating in this activity, I may be photographed. I agree to allow my photo, video, or film likeness to be used for any legitimate purpose by the activity holders, producers, sponsors, organizers, and assigns.

The Accident Waiver and Release of Liability Form shall be construed to provide a release and waiver to the maximum extent permissible under applicable law.

I CERTIFY THAT I FULLY UNDERSTAND THE NATURE OF THIS ACTIVITY. I CERTIFY THAT I HAVE READ THIS DOCUMENT AND I FULLY UNDERSTAND ITS CONTENT. I AM AWARE THAT THIS IS A RELEASE OF LIABILITY AND A CONTRACT AND I SIGN IT OF MY OWN FREE WILL.

**By submitting your tour booking, you are accepting the content of our 'Waiver and Release of Liability Form'. You will not be allowed to submit your Reservation Form until you do accept our terms. If you have any questions or concerns about doing so, please [contact the tour staff](#) to address the matter.**

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Participant's Name (Please print legibly)	Date	Participant's Signature
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Parent/Guardian Signature (If under 18 years old, Parent or Guardian must also sign.)	Date
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